

ElDorado National

a **THOR** company

December 21, 2001

Mr. Jonathan D. White, Chief
Defect and Recall Information Analysis Division
Office of Defects Investigation
Safety Assurance
U.S. Department of Transportation
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590
Via FAX: (202) 366-7882 & Certified Mail

**RE: Safety Recall Campaign No.00V-101
Owner Re-notification**

ElDorado National will conduct an owner re-notification according to the guidelines set forth in your fax of December 12,2001 identification code NSA-11jat/OR01-042. A second notice (copy attached) was mailed to owners on January 19,2001 and also forwarded to your office via fax and certified mail.

A re-notification schedule and draft of proposed owner re-notification letter will be submitted to your office by January 18,2002 as requested.

Please contact me with any questions you may have @909-628-5580.

Sincerely,



Bob Kearns
Manager of Product Support
ElDorado National

02 JAN 18
3RD Re-notification
Approved RS
1-23-02



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh Street, S.W.
Washington, D.C. 20590

DEC 12 2001

SAFETY RECALL CAMPAIGN
OWNER RENOTIFICATION GUIDELINES

MANUFACTURER: ElDorado National

NSA-11jat
OR01-042

MANUFACTURER CONTACT: Mr. Tony Wayne

PHONE: (909) 591-9557

FAX: (909) 591-5285

of pages: 2

ElDorado National (ElDorado) is requested, pursuant to 49 U.S.C. §30165, 30166, and 30119, to renotify owners, involved in Recall No. 00V-101, who have not had their vehicles corrected or otherwise accounted for. This recall involves 173 ElDorado 1992-1995 Escort RE rear engine buses manufactured from October 1992 through August 1995, 1991-1996 Transmark RE rear engine buses manufactured from July 1991 through January 1996. These buses are powered by a CNG engine and copper tubing was used as vent lines. The copper tubing is unable to contain the CNG venting in the engine compartment. The remedy for this recall campaign is to replace the 3/8" copper vent line from the lower rear manifold to the roof with 1/2" stainless steel tubing. Owner notification began on April 10, 2000. Through the second quarter of 2001 (ElDorado's fifth reporting quarter), ElDorado reports that of the 173 buses involved, 59 have been inspected, resulting in a completion rate of 34 percent.

ElDorado should conduct the owner renotification in accordance with the guidelines listed below.

- Before conducting the owner renotification, ElDorado should obtain an updated owner list, for this recall campaign, based on current state motor vehicle registration records.
- ElDorado's proposed owner renotification letter for this recall must meet the requirements of 49 CFR Part 577.10, "Follow-up Notification," and must be submitted to NHTSA for review before owner renotification begins. Part 577.10(e)(1) specifically requires that the renotification letter be identified as a "... follow-up to an earlier communication."
- ElDorado is requested to file three additional quarterly status reports after renotification in accordance with Part 573.6.



- **Furnish a proposed schedule for conducting the owner renotification that includes the following information:**
 - a. **the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;**
 - b. **the approximate date on which the revised owner list will be available to initiate owner renotification;**
 - c. **the approximate date on which the owner renotification will begin; and**
 - d. **the approximate date on which the owner renotification will be completed (if the owner renotification is to be staggered, give the beginning and ending owner renotification date for each segment).**

We need to know from you what action you are going to take by January 4, 2002. If ElDorado will do the renotification, then we need the renotification schedule and a draft of the proposed owner renotification letter, referencing the identification codes in the upper right corner of page 1, submitted to this office by January 18, 2002.

If you have any questions concerning this matter, please contact Mrs. Kelly Schuler of my staff at (202) 366-5227, by fax at (202) 366-7882, or by e-mail at kschuler@nhtsa.dot.gov.

Sincerely,



**Jonathan D. White, Chief
Defect and Recall Information Analysis Division
Office of Defects Investigation
Safety Assurance**

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SAFETY RECALL NO. OOV-101 SECOND NOTICE

January 18, 2001

Via Certified Mail

SUBJECT: CNG Copper Vent Line Recall

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

In May 2000, you were notified of a Safety Recall No. OOV-101 regarding CNG Copper Vent Lines on all 1991 thru 1996 model year Escort RE and Transmark RE buses.

Retrofit kit part #22009100 to accomplish this retrofit were shipped to you at no cost.

Please complete the following repair verification information form and return to the ElDorado National Service Department as soon as possible to the following address:

ElDorado National
13900 Sycamore Way
Chino, CA 91710
Attn: Service Dept.
Safety Recall Administrator

or via fax to (909) 627-8138

Your prompt response is appreciated.

Safety Recall NO. 00V-101

Repair Verification Form

Part A)

[illegible]

Prepared by: _____

Date: _____

I / We no longer own the following vehicles involved in SAFETY RECALL NO: 00V-101.

Date Sold:

[illegible]

Date: _____

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Safety Recall Administrator

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Your prompt response is appreciated.

If you have any questions, contact the ElDorado National Service Dept. at (909) 628-5580.

If you no longer own the vehicle(s) involved, please complete Part B and return to the above address.

If the vehicle(s) cannot be retrofitted, please complete Part C and return to the above address.